

# Withdrawal from the contract of sale

## Seller

FG Agency s.r.o.  
Javorová 32/451  
958 04 Partizánske -Veľké Bielice  
IČO: 51087090  
DIČ: 2120590538  
IČ DPH: SK2120590538  
E-mail: [info@fgarms.sk](mailto:info@fgarms.sk)

## Buyer

Name and surname:   
Street and no.:   
City/Town:   
Zip code:  E-mail:   
Tel.1:  Tel.2:

I hereby inform you that I am withdrawing from the contract of sale concluded at a distance for the goods listed below purchased in your online store [www.fgarms.eu/en/](http://www.fgarms.eu/en/).

Order number:  Ordered on:

The goods delivered to the customer on (date of collection):

## Identification and description of purchased goods:

Return the required amount to the bank account no. (IBAN):

## NOTICE

### 1. Right of withdrawal from the contract of sale

If you are buying as a consumer, you have the right to withdraw from this contract of sale without giving any reason within 14 days of collection of the goods. The withdrawal period expires after **14 days from the date on which** you or a third party designated by you, with the exception of the carrier, **collect the goods**, or from the date of conclusion of the contract for the provision of a service or from the date of conclusion of the contract for the supply of digital content other than on a tangible medium. The withdrawal period is preserved if you send a notice of exercise of the right of withdrawal before the withdrawal period expires. If the subject matter of the contract of sale is the purchase of goods, you may also withdraw from the contract of sale before the withdrawal period has started.

### 2. Consequences of withdrawal from the contract

Upon withdrawal from the contract of sale, we will refund all payments you have made in connection with the conclusion of the purchase contract, in particular the purchase price, including the cost of delivery of the goods to you. This does not apply to additional costs if you have chosen a delivery method other than the cheapest normal delivery method offered by us, nor to the cost of additional services if they were the subject of the contract and if they have been provided in full. **Payments will be refunded** to you without undue delay and in any event no later than **14 days** from the date on which we receive your notice of withdrawal from this Contract of Sale. The refund will be made by the same method used by you for your payment, unless you have authorised payment to your bank account by providing your IBAN number, and without charging any additional fees.

**We may wait** to refund your payment **until the goods are returned** to our address or until we have proof that you have sent the goods back, whichever is sooner.

Please **send the goods back** to us or bring them to our registered office address without undue delay and in any event **no later than 14 days from the date you exercise your right of withdrawal**. You shall bear the direct costs of returning the goods.

Please note that in the event of withdrawal from the contract of sale, you are **liable** under the law for any **diminution in the value** of the goods as a result of handling them between the time of collection and the time of their return in a manner other than that which is necessary to establish the nature, characteristics and functionality of the goods.

If you have requested the **commencement of the service** during the withdrawal period, you are obliged to **pay us the price for the service actually provided** up to the date on which you notify us of your decision to withdraw from this contract.

Date

signature